



**A STUDY ON TRAINING FACTORS AND ITS IMPACT ON TRAINING
EFFECTIVENESS TOWARDS TECHNICAL
WORKERS IN PANASONIC SYSTEM NETWORK MALAYSIA**

**FARAHANA BINTI MOHANI
2011701037**

**BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS
(HUMAN RESOURCES MANAGEMENT)
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
BANDARAYA MELAKA**

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Abstract

The main objectives of this study is a study on training factors and its impact on training effectiveness towards technical workers in Panasonic System Network Malaysia. The variables examined were demographic characteristics (age, gender, marital status, education level and length of working experiences), training environment and work environment. A total of 113 questionnaire were distribute to the respondent in Panasonic System Network Malaysia (PSNM) company. This study was designed to identify through questionnaire survey that can contribute towards training effectiveness. The result of study found that training environment and work environment significantly affect training effectiveness. Therefore, the training environment and work environment have a relationship with the training effectiveness.

CHAPTER 1

INTRODUCTION

1.0 Introduction

Training is very important to the organization whether in public or private company. Training can help workers to achieve their skills and knowledge. Normally, both public and private sectors will provide the training to new workers or old workers. The private sectors will spend their money in the training which can increase their worker's performance. Each organization either in public or private company want their training effective and their workers can learn something from the training. The factors that we can look are trainee characteristics, training environment and work environment. All the factors can give impact in the training effectiveness to the workers. The organization can know whether the training that they are provided is successful or not.